

## Care Pathway for patients attending a Community Team Base– COVID-19 (19.03.2020)

**To be asked on the telephone or at reception on  
contact with the patient.**

Is the patient :

Presenting with a fever of 37.8 degrees and above or continuous cough **regardless of any  
travel history.**

**OR**

Has the person been in contact with a suspected / confirmed case of COVID-19?

Yes

No

- Explain need to isolate patient in a room with a closed door.
- Do not examine patient.
- Leave room

No further action..  
Patient can be seen

Does the person  
require medical  
assistance?

**Yes**

Contact 111 for advice

Can the person  
self-isolate at  
home -

Yes

Provide guidance on  
getting home.  
Advise for carers /  
others in the home.  
Plan for on-going  
support.  
Advice on self  
isolating .  
Record on Carenotes  
and complete an  
Alert

Once patient has left, contact  
**Estates** to arrange enhanced  
clean

Complete an incident form  
which will also notify the  
Trust Infection Control  
Team

